

PRIVACY POLICY

What information do we collect?

We collect information from you when you fill the online inquiry form or make an online payment to register for our service.

When ordering or registering on our website, as appropriate, you may be asked to enter your: name, email address, contact number, billing address and the credit/debit card details however you may visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- **To improve customer service**

Your information helps us to more effectively respond to your customer service requests and support needs.

- **To process transactions**

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order, enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database, only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

Do we use cookies?

No

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Do we comply with COPPA (Children's Online Privacy Protection Act)?

No, the website is not directed to children under 13.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

REFUND POLICY

- If you are not 100% satisfied with our service and will face the same issue (software only) with your computer more than 2 times within 7 days from the date of service registration or troubleshooting, we will fully refund the cost of your order however you can demand for the service for 7 more days for the same issue.